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CLARK COUNTY
WASHINGTON

DEPARTMENT OF COMMUNITY SERVICES

Mental Health Advisory Board Minutes
March 30, 2011

Board Members: Dana Baker; Armando Herrera, Christyna Hengstler, Kathy McNicholas, Nahid Razzaghy, Phinthang Yeang, Veronica Mo, James Mead, *Chair*, Christie Kratovil, Rinna Rem, Cassandra Sellards-Reck

Members Present: James Mead; Phintang Yeang; Cassandra Sellards-Reck, Christyna Hengstler

Members Absent: Dana, Baker; Armando Herrera; Nahid Razzaghy; Veronica Mo; Christie Kratovil; Rinna Rem.

Staff Present: Melodie Pazolt, Sela Barker, Connie Colbo, Connie Mom-Chhing

Guests: Remi Fairhurst, CRMHS; Kirby Juhola, CRCO; Kenneth Rush, Lifeline Connections; Melanie Maiorino, Mental Health Ombuds; Pat Beckett, Children's Center; Stephanie Welty, NAMI; Brad Berry, CVAB; Bridget McLeman, CHSW; and Fred Collins, SeaMar.

Agenda Item	Discussion	Discussion Leaders	Decisions, Actions, Assignments
1. Welcome and Introductions	The Chair welcomed all and asked the Board and members present to introduce themselves. He also requested business cards of those attendees who had them available.	James Mead	
2. Meeting Minutes Approval	Minutes for January meeting were not reviewed due to lack of quorum.	James Mead	Decision: tabled to April meeting.
3. CSO Presentation	Kirby Juhola, of Columbia River Community Services Office, presented information on TANFF services and other resources available to clients. He also informed the Board of the changes some programs have undergone. Disability Lifeline continues to struggle through the process with much confusion. He asked those providers present, if their clients do not understand the changes; he asked that they direct them to contact their social worker. We need to come together as a community. There have been significant changes with medical coverage for social services. However, there is no clear answer on federal waiver. He will disseminate any information he receives. He does not know what Medicaid coverage will be. Currently, 800 people in Clark County will be affected by the Disability Lifeline changes. Connie stated DBHR did submit a waiver it was passed. Kirby reported that in the last nine months, they have been doing same-day applications. They have the ability to have a decision within two weeks. TANF Workfirst Program grant amounts went down. They have now gone to a 60-month cutoff. This five-year limit was not reinstated by the State. There are some exemptions and they will be reviewed at the time. If they have a physical disability they will be considered for an exemption. Those individuals who are pregnant do qualify for disability lifeline cash payments until the end of the month in which the child is born.	Kirby Juhola	

	<p>Medications—yes, they are still providing medications. CHP added mental health funds to Disability Lifeline for 75 members. Dental has been cut. Melodie acknowledged CSO for the incredible work they have done. Especially when the 60-month cutoff was implemented as they had to review at least 800 cases.</p>		
<p>4. Board/ Provider Dialogue</p>	<p>James reminded all present of upcoming Webinar with Dale Jarvis, Consultant, on March 31 at 10 a.m. He will be reviewing proposed MH budget cuts. He announced other upcoming events for board and provider involvement. The Board approved the Federal Block Grant recommendations. The Chair provided a brief overview of his background in drug and alcohol programs. There was no other input at this time.</p>	<p>Board Members</p>	
<p>5. RSN Manager's Report</p>	<p>Community webinar on Clark RSN Non-Medicaid Budget Recommendations – A reminder that this webinar will take place on Thursday, 3/31/11 from 10-11:30 a.m. You can join in person at CHH or via your own PC. Instruction was sent out to participants. RSN Staff Update: <i>Clinical Manager</i> - The RSN is still recruiting for this position. The position was posted in December 2010. 12 applications came in but none was selected for interview as the candidates did not meet minimum qualifications for the position. Currently, Judy Hooyen has been assigned as a clinical lead for the care managers. All the care managers are reporting to the RSN Administrator in absence of the Clinical Manager. <i>Care Managers</i> - Two new care managers joined the RSN Clinical Unit: Jim Brown and David Ching. Both have extensive clinical experience in mental health. David Ching also brings on board extensive experience in the substance abuse field. Medicaid Compliance Training: Given the focus at national and state level on Medicaid compliance, RSN will be hosting a two-day for DCS staff and providers on Medicaid compliance on May 2 & 3. The trainer is Mary Thornton who has done extensive training nationally on this topic. Level of Care Pilot Implementation: RSN continues to move forward with planning for implementation of LOCUS/CALOCUS, clinical assessment tools for determining level of care needs of adults and children. Pilot sites will be receiving training from Mary Thornton on May 4th and 5th. The implementation date for the pilot is June/July. RSN/DHBR Contract – DBHR is working on an amendment for the State Mental Health Contract. The amendment will take effect April 1, 2011. Amendment reflects efforts to reduce administrative burden for management and provision of non-Medicaid contract and services, such as reducing of the frequency of expense and revenue report from the RSN to the State. There is added language regarding the need to develop P&P for Level of Care Guidelines. Another change is the changing of First Priority Services to Core Services: Crisis Services, Inpatient, and Residential services. There is language change to reflect the provision of services within “available resources” vs. must. There is revision to WA State PACT Program Standards. Number of individuals served for a half WAPACT Team is an average of 37 vs. 42 due to budget reduction. Medicaid Rate Adjustment – Mercer has completed their work on adjusting RSNs’ Medicaid rate to include encounters for PACT services. This is an effort by DBHR to shift funding of PACT services from Non-Medicaid to Medicaid funding. They came up with the split of 78% Medicaid and 22% Non-Medicaid. SWWA Regional Healthcare Authority – Our Department’s Director and the Planning Group have completed their meetings with various key policy-decision makers at DBHR,</p>	<p>Connie Mom-Chhing</p>	

	Medicaid Purchasing Authority, and the Governor's office to introduce the concept of a Regional Healthcare Authority. The next step is regrouping the stakeholders to address next steps and funding for this initiative to continue to move forward.		
6. Quality Manager's Report	<p>Consumer Satisfaction Report (October 2010)—report was distributed to MHAB members yesterday. Overall satisfaction continues to be high (96.9%) as measured by the CSQ-8 survey. Response rate for the two-week waiting room survey was 73%, so results are reliable (1996 people) all groups (age, ethnicity) had satisfaction rates of over 90%. Additional survey questions were taken from a national survey (MHSIP and RSN questions that asks about involvement in treatment planning, perceived outcomes of treatment and peer support.</p> <p>Annual site visits—completed fourth site visit since January, monitoring credentialing, cultural competency training, clinical records, and quality review tools onsite. This onsite has enabled the production of site visit reports in a timelier manner.</p> <p>QM program evaluation and revision of QA/I plan—remains delayed due to other workload priorities. The goal is to send out drafts early next week. MHAB will receive copies and are asked to review and provide feedback at their meeting next month. Timeliness of outpatient services post inpatient. They are focused on adults first with Medicaid.</p> <p>QM conference in IA last week—Sela attended as an invited speaker, to present the CCRSN QM program. Representatives from 5 other states also presented (Texas, MA, OR, NC). Resources were shared on a CD—QM team will review for tools or samples they can use.</p> <p>Credentialing delays at Dept. of Health—delays are still presenting challenges for CCRSN provider network. Board had considered writing a letter to the state expressing concern.</p>	Sela Barker	
7. MHAB Subcommittee Reports	<p>QRT Report—no report at this time.</p> <p>SAAB Report—no report at this time.</p> <p>Federal Block Grant—James and the Board reviewed the proposals in a previous work sessions and approved the Federal Block Grant plan. Melodie provided an overview on the quarterly report. All agencies are on track with high performance indicators. The RSN is extending contracts with updated goals, budgets, and proposals.</p> <p>Bylaws—discussion tabled to April meeting due to lack of quorum.</p>	James Mead	
8. Community Input	<ul style="list-style-type: none"> • Save the date—on April 25 there will be Cultural competency training on cultural poverty presented by Donna Beegle. More information to follow. • Melanie Maiorino, Ombuds, will work with CVAB and RSN on mental health awareness in May. She briefly reviewed her report with Board and reported a decrease in number of complaints by age group and gender. She also reported when she receives a complaint, she informs both the RSN and the agency. • Fred Collins, SeaMar, reported they saw 400-500 individuals at their Latino Resource Fair. They had great success and hope it continues every year. • Bridget McLeman, CHSW, thanked RSN for Kinship Fair. She acknowledged Melanie Green's efforts in this event. This is the third year they have held this event. • Save the date--Melodie Pazolt, RSN, announced the Job Seekers Conference which will include resources, information, and education them ho to go back to work. • Melodie also announced the next LPA Brown Bag which will focus on programs for women coming out of correctional system. The next Brown Bag will focus on mortgage 		

	default for first time homeowners.		
9. Adjourn - Next Meeting	The meeting was adjourned. The next meeting is scheduled Wednesday, April 27, 2011, 5:30 p.m. to 7:00 p.m. Clark County Center For Community Health, 1601 E. Fourth Plain Blvd., Conference Room C210-B & C.		