

To: Community Partners and Stakeholders

From: Connie Mom-Chhing, RSN Administrator

Subject: Evaluation and Treatment Center Transition Update

Date: August 30, 2010

It has been a while since I gave you the latest update on the re-opening of the Evaluation and Treatment Center, Hotel Hope. I am pleased to share that progress continues to take place with support from and partnership with community mental health agencies, hospitals, Division of Behavioral Health and Recovery, and Department of Health. Below is a summary of the latest efforts made by Telecare and other partners in re-opening our Evaluation and Treatment Center.

- Telecare has made great strides in staffing the evaluation and treatment center. Psychiatric coverage is now completed with the recent hiring of the primary clinician, a Psychiatric Nurse Practitioner.
- A top candidate for the Director of Nursing position has been selected and should be hired soon.
- To date, Telecare has interviewed approximately 80 applicants for a variety of positions. The hiring process will soon be complete for positions in social work, nursing, rehabilitation, chemical dependency and mental health specialization.
- A business office manager has been hired to assist with all functions leading to a two-week orientation that will precede the opening.
- Most of the repair work has been completed on the unit by county facilities management.
- The target opening date for opening has been adjusted to early October. State agencies have been notified of the target date.
- Telecare has signed an agreement with Lifeline Connections for food services and reports that Lifeline has been “extraordinarily helpful” to them.
- Telecare has also been working very closely with Southwest Washington Medical Center on transfer agreements and more.
- I met with NAMI Clark County in August to update families about the transition and answer questions that they had in regard to this transition effort. I appreciate the understanding and support that NAMI has provided the RSN during this time of transition.